



HOW MUCH DO TICKETS COST?

Absolutely nothing!

WHERE IS THE SHOW FILMED?

We're located at Fox Studios, Moore Park NSW. Audience access is via the Entertainment Quarter, which is easily accessible by car or bus. You will find a map attached to your ticket with the Ts&Cs.

I REQUIRE MOBILITY ACCESS/ASSISTANCE. WHO DO I NOTIFY?

Please email audience@thatstheticket.com.au before you apply for tickets.

WHY IS THE MINIMUM AGE 12?

Our records can go for a few hours, and some sessions will run quite late into the night and often past bed times. We've also found that kids get bored or tired and understandably have to leave, which then impacts on the show and the artists who are left with only half a crowd to perform to. While this is a very family friendly show, the hours it takes to make it are sadly often not. So we apologise for any disappointment, but it might be better for our younger fans to enjoy watching it at home.

I'M APPLYING FOR TICKETS AND IT MENTIONS A PROMO CODE. DO I NEED ONE?

Not at all. This is for administration purposes on certain submissions. Please continue with your application and just leave that field blank.

I'VE APPLIED FOR TICKETS ONLINE. HOW DO I KNOW IF I'VE GOT THEM?

If your request has been successful, we will be in touch via email with an offer of tickets.

I'VE GOT AN EMAIL ASKING ME TO CONFIRM MY ATTENDANCE IN ORDER TO RECEIVE TICKETS, BUT THE BUTTONS AREN'T WORKING WHAT DO I DO?

You may have taken too long to confirm your attendance and your ticket offer has expired. Or there could be a technical error. Email audience@thatstheticket.com.au for help.

I'VE CONFIRMED MY ATTENDANCE BUT HAVE NOT RECEIVED ANY TICKETS.

If it's been longer than 24 hours since you confirmed attendance, please email audience@thatstheticket.com.au

CAN WE BRING POSTERS AND SIGNS TO SUPPORT OUR FAVOURITES?

Sorry, no posters or signs will be allowed into the studio. But loud cheering and clapping is always welcome!



WILL I BE SITTING THROUGH THE RECORD?

Most of our studio audiences will be seated, but sometimes there will be standing room only sections.

If standing is a problem for you, just let staff know on the day and we will do our best to accommodate you!

MY FRIEND/S CAN NO LONGER MAKE IT. CAN ANOTHER FRIEND TAKE THEIR TICKET?

Yes, you may transfer your ticket to another person over 12 years of age, if the registered guest can no longer attend. However, each ticket has a unique barcode and will only admit one person to the specified show. If you cannot find a replacement, we would really appreciate you letting us know so that we can give that seat to someone on the waitlist. Just email audience@thatstheticket.com.au

HOW LONG ARE THE RECORDS?

Records will vary, but expect to be at the studio for around 4 hours. If you cannot stay at the recording this long, it might be better for fans to enjoy watching it at home. We want to give all our artists a fair opportunity to audition in front of a full audience.

WILL I BE ABLE TO BUY FOOD/DRINKS?

Water will be available. There will be limited food outlets available however we advise eating before arriving and or bringing some simple snacks to tide you over.

AM I ALLOWED TO BRING MY CAMERA?

Sorry, no photographic or recording equipment will be allowed in the studio and we ask that phones be switched off as soon as you arrive. We reserve the right to remove you from the venue if we believe recordings or photographs have been taken.

HOW CAN I REGISTER FOR MORE TICKETS?

Head to www.thatstheticket.com.au to register for tickets or follow us on social media www.facebook.com/thevoiceau for announcements.



SEE YOU IN THE STUDIO...!