HOW MUCH DO TICKETS COST? & WHERE IS THE SHOW FILMED?

Absolutely nothing! We’re located at Fox Studios, Moore Park NSW. Audience access is via the Entertainment Quarter, which is easily accessible by car or bus. You will find a map attached to your ticket with the Ts&Cs.

I REQUIRE MOBILITY ACCESS/ASSISTANCE. WHO DO I NOTIFY?

Please email audience@thatstheticket.com.au before you apply for tickets.

WHY IS THE MINIMUM AGE 12?

Our records can go for a few hours, and some sessions will run quite late into the night and often past bed times. We’ve also found that kids get bored or tired and understandably have to leave, which then impacts on the show and the artists who are left with only half a crowd to perform to. While this is a very family friendly show, the hours it takes to make it are sadly often not. So we apologise for any disappointment, but it might be better for our younger fans to enjoy watching it at home.

I’M APPLYING FOR TICKETS AND IT MENTIONS A PROMO CODE. DO I NEED ONE?

Not at all. This is for administration purposes on certain submissions. Please continue with your application and just leave that field blank.

I’VE APPLIED FOR TICKETS ONLINE. HOW DO I KNOW IF I’VE GOT THEM?

If your request has been successful, we will be in touch via email with an offer of tickets.

I’VE GOT AN EMAIL ASKING ME TO CONFIRM MY ATTENDANCE IN ORDER TO RECEIVE TICKETS, BUT THE BUTTONS AREN’T WORKING WHAT DO I DO?

You may have taken too long to confirm your attendance and your ticket offer has expired. Or there could be a technical error. Email audience@thatstheticket.com.au for help.

I’VE CONFIRMED MY ATTENDANCE BUT HAVE NOT RECEIVED ANY TICKETS.

If it’s been longer than 24 hours since you confirmed attendance, please email audience@thatstheticket.com.au

CAN WE BRING POSTERS AND SIGNS TO SUPPORT OUR FAVOURITES?

Sorry, no posters or signs will be allowed into the studio. But loud cheering and clapping is always welcome!

WILL I BE SITTING THROUGH THE RECORD?

General Admission tickets will be standing room only. If standing is a problem for you please email in advance audience@thatsheticket.com.au

MY FRIEND/S CAN NO LONGER MAKE IT. CAN ANOTHER FRIEND TAKE THEIR TICKET?

Yes, you may transfer your ticket to another person over 12 years of age, if the registered guest can no longer attend. However, each ticket has a unique barcode and will only admit one person to the specified show. If you cannot find a replacement, we would really
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appreciate you letting us know so that we can give that seat to someone on the wait list. Just email audience@thatstheticket.com.au

HOW LONG ARE THE RECORDS?
Records will vary, but expect to be at the studio for around 4 hours. If you cannot stay at the recording this long, it might be better for fans to enjoy watching it at home. We want to give all our artists a fair opportunity to audition in front of a full audience.

WILL I BE ABLE TO BUY FOOD/DRINKS?
Water will be available. There will be limited food outlets available however we advise eating before arriving and or bringing some simple snacks to tide you over.

AM I ALLOWED TO BRING MY CAMERA?
Sorry, no photographic or recording equipment will be allowed in the studio and we ask that phones be switched off as soon as you arrive. We reserve the right to remove you from the venue if we believe recordings or photographs have been taken.

HOW CAN I REGISTER FOR MORE TICKETS?
Head to www.thatstheticket.com.au to register for tickets or follow us on social media www.facebook.com/thevoiceau for announcements.

WHAT ARE THE CONDITIONS OF ENTRY?
The minimum age for attendance is 12 years. Anyone under 12 years of age will not be permitted onto the site. Children between the ages of 12 and 16 must be accompanied by an adult

Only one bag per person is permitted inside the studio. Large bags, back packs or suitcases will not be permitted. Any carry bags will need to be clear plastic.

All bags may be subject to search upon entry to the site and/or during the recording. If non-permitted items are discovered, you may be required to leave immediately.

Anyone entering Fox Studios Australia is subject to security screening and inspections.

Alcohol, drugs, weapons, firearms, pets, skateboards, marker pens or glass drinks are NOT permitted on site. Anything deemed dangerous by security staff will not be permitted.

Studded belts, spike collars or any form of accessory that may be deemed unsafe. It will be at security’s discretion whether or not items such as these will be allowed onto the site.
Possession and/or consumption of illegal substances will not be tolerated.

Any patron found to be intoxicated on arrival or within the event will not be permitted entry.

No professional photography equipment is permitted. No recording devices of any kind will be permitted.

Photography of any sort is prohibited within Fox Studios Australia site.

Photography within the stage is subject to the conditions of ITV Studios.

The right of admission is reserved and remains at Fox Studios Australia and ITV Studios discretion.

Fox Studios Australia and ITV Studios reserves the right to remove anyone who misbehaves from the event.

SEE YOU IN THE STUDIO...!