



LIVE AUDIENCE TICKETS BRISBANE

AUSTRALIAN SPARTAN AUDIENCE FAQ'S

HOW LONG ARE THE RECORDS?

Records will vary, but expect the show to film for about 3 hours. There will however be breaks. There will be a bus that takes audience from the registration area to the Spartan Arena.

WHAT SHOULD I WEAR?

Avoid spots, stripes and logos. Please note you must wear strong durable footwear that covers the whole foot. Dress appropriately for the weather as filming is outdoors.

I REQUIRE SPECIAL ACCESS/ASSISTANCE. WHO DO I NOTIFY?

Please tick the box requesting disability assistance on the online form and email audience@thatstheticket.com.au

WHY IS THE MINIMUM AGE 7?

Our records can go for a few hours and the sessions will run quite late. We've found children younger than 7 and can get tired and understandably want to leave which then impacts on the show and the contributors. So we apologise for any disappointment, but it might be better for our younger fans to enjoy watching the show at home.

I'M APPLYING FOR TICKETS AND IT MENTIONS A PROMO CODE. DO I NEED ONE?

Not at all. This is for administration purposes on certain submissions. Please continue with your application and just leave that field blank.

I'VE APPLIED FOR TICKETS ONLINE. HOW DO I KNOW IF I'VE GOT THEM?

If your request has been successful, we will be in touch via email with an offer of tickets. Always check your spam in case your filter doesn't like us!

I'VE CONFIRMED MY ATTENDANCE BUT HAVE NOT RECEIVED ANY TICKETS.

If it's been longer than 24 hours since you confirmed attendance, please email audience@thatstheticket.com.au

DOES HAVING A TICKET GUARANTEE ENTRY TO SPARTAN?

We try and ticket accurately for the show however General Admission ticketing operates on a first come first served basis and at the discretion of the Producer.

WHERE IS THE SHOW FILMED?

The show will be filmed externally at the SPARTAN ARENA (Brisbane in Qld.) However this site is not accessible to the public and you will need to use the SPARTAN BUS to get there.

WHERE DO I GO TO CHECK IN AND BOARD THE SPARTAN BUS?

The Audience meeting point will be confirmed on your ticket along with a map and directions on how to get there.



WHAT IF IT LOOKS LIKE IT'S GOING TO RAIN?

The show will go on unless you hear otherwise from a member of That's The Ticket. Please come prepared for all weather conditions. Please do not bring umbrellas, production will provide poncho's to wear in case of light rain.

ONCE I GET TO THE SPARTAN ARENA WHAT HAPPENS IF I WANT TO LEAVE EARLY?

The Spartan Bus is complimentary and will be running to and from audience registration at the beginning and end of the sessions. Please be aware that by accepting the ticket you agree to stay at the Spartan Arena for the entire length of the session.

HOW LONG IS THE BUS RIDE TO THE SPARTAN ARENA FROM REGISTRATION?

The trip to and from the arena will take roughly 12mins.

MY FRIEND/S CAN NO LONGER MAKE IT. CAN ANOTHER FRIEND TAKE THEIR TICKET?

Yes, you may transfer your ticket to another person over 7 years of age, if the registered guest can no longer attend. However, each ticket has a unique barcode and will only admit one person to the specified show. If you cannot find a replacement, we would really appreciate you letting us know so that we can give that seat to someone on the wait list.

WILL I BE ABLE TO BUY FOOD/DRINKS?

You will also be able to purchase food and drink from a vendor at Registration/Check in area (location of which is confirmed on your ticket). We advise eating before arriving and/or bringing some simple snacks to tide you over. There will be a food outlet at the arena but only accessible during short breaks.

CAN I USE CARD OR IS IT ONLY CASH IN THE ARENA?

Yes you will be able to use EFTPOS at the Arena. There is however no ATM at the arena so if you want to use cash you will need to withdraw money before boarding the Spartan Bus.

AM I ALLOWED TO BRING MY CAMERA?

Sorry, no photographic or recording equipment will be allowed in the Spartan Arena and we ask that phones be switched off as soon as you arrive. We reserve the right to remove you from the venue if we believe recordings or photographs have been taken.

CAN I BRING ALCOHOL?

AUSTRALIAN SPARTAN prohibits the consumption of alcohol in the arena. You will not be permitted to take alcohol in to the arena and bags will be checked by security before boarding the Spartan Bus.

CAN I SMOKE?

Smoking is not allowed in the Spartan arena. There will however be designated smoking areas, which will be signposted.